

# he Road Freight Association

# This is to Certify that

# Coleman Transport cc

has been accepted as a Member of the Association

Micro

April 2019 - March 2020

Date

Membership Number: \_COL0007

The member shall comply with the following Code of Conduct:

#### 1. Social and Environmental Commitment

- Comply with the laws of the Republic of South Africa and operate within the spirit of those laws. (a)
- (b) Protect the environment, promote sustainable development and conduct business affairs that are socially responsible.
- Make the most effective use and conserve the nation's natural resources.
- Improve energy efficiency, monitor and reduce carbon emissions.
- Support the values of the constitution.

## 2. Regulations and Legislation

Comply with Statutes, Acts, Regulations, Bye-Laws, guidelines, including but not limited to the Road Traffic Act, Labour Relations Act, NBCRFLI Agreement and legislation relating to anti-competitiveness, as well as professional service delivery such as FAIS Act Compliance.

## 3. Ethics and Governance

- Manage and conduct their affairs according to principles and values of good governance. (a)
- Maintain high standards of ethics, fairness and professionalism.
- Act with integrity at all times and deal fairly, honestly and responsibly with all customers and stakeholders.

#### 4. Vehicle Roadworthiness

- Ensure that vehicles remain in a roadworthy condition.
- Maintain and implement policies and procedures for pre-trip inspections and take corrective action immediately. (b)
- Perform regular and preventative maintenance and servicing of vehicles and equipment according to industry self-regulation standards.

- Ensure that the loads are safe and secure.
- Ensure/that loads do not exceed the maximum permissible axle and vehicle load

- 6. Operating Efficiency
- Strive to maintain high standards of operational efficiency through the optimal use of resources, cost reductions and fuel efficiencies.

#### 7. Employees

- Provide continuous training and development to employees.
- Provide for the welfare of all employees.

- Recruit professional and qualified drivers with valid licences.
- Ensure that drivers have the necessary competence, skills and experience to drive the vehicle and load assigned to them.
- Continuously train and develop drivers to meet the needs of changing technology.
- Adhere to driver hours and resting periods as prescribed in the relevant legislation.

#### 9. Safety and Standards

- Comply with the highest levels of safety and industry self-regulation standards.
- Ensure that all reflective material and lamps are in working condition.
- Improve methods of spray and dust reduction to allow safer passing by other vehicles.

#### 10. Commitment to the Association

- The member shall respond to all complaints forwarded by the Association within 14 (a)
- The Member shall conduct himself in a manner that will uphold the good standing and reputation of the RFA. (b)
- The member will NOT misuse his office within the RFA for personal gain.
- The member will NOT make public statements on behalf of the RFA without the Authority of the RFA Executive. (d)
- (e) The member will NOT represent the RFA in any manner without approval of the RFA
- The member will NOT bring the Association into disrepute. The member shall support the Association in all its endeavours.

Much

